

Four things to consider when looking for a Fire and Security provider

Most business owners understand the importance of keeping their building, occupants and assets protected around the clock - and a confident provider makes this a great deal easier.

Choosing the right commercial fire and security provider is tricky - and we're here to help. Here are four things to consider in the search for the ideal company for your needs.

1 Do They Work With a Range of Solutions & Brands?

When you partner with a provider that works with a wide range of manufacturers you know they will provide you with a system to suit your needs, rather than what's most convenient for them.

Technology moves incredibly quickly. Trusting in a company that works at the cutting edge makes sure you'll get the most up-to-date, future-proof protection available, with the longest lifespan possible.

While most security systems are built from similar systems, no two will be the same. Each business and building is unique and will require a setup that suits its individual needs.

A provider that offers a range of services can tailor your offering to suit these needs, designing a system

that fits your budget, and layout, and adjusting as your business changes and grows.

For extra peace of mind, it's important that you ask for examples and references of where the tech has been used successfully before.

2 Experience

Experience is everything. If you're putting the safety of your business into another's hands, you'll want to know they are up to the task.

Some providers may look good on paper, or be competitive in price, but this is no guarantee of quality service.

Remember to check the business credentials, and ask for references from clients who have worked with them for a long time.

You'll also want to check out their recent projects portfolio. If a provider has previous experience working in your sector - with positive customer feedback - it's a good sign that they'll understand your situation, needs, and the best methods to protect your business.

3 Accreditations and Qualifications

Working with an unregistered provider who isn't appropriately licensed can cause all kinds of headaches - from minimal quality assurances to dubious installations that risk your safety.

Bespoke security providers will wear their awards and accreditations like a badge of honour. For a reliable service provider, make sure to look out for accreditation as this is a sign of the quality of service.

NSI-approved providers face a yearly review to make sure their service is consistently meeting industry benchmarks, showing exceptional customer care, and operating in line with the latest requirements - so it's a great way to judge quality and reputability.

If you're looking to install a highly-technical fire or security system, it's also worth looking out for an Electrical Contractors' Association (ECA) accreditation. The ECA requires all of its members to have successfully passed regular assessments in the latest electronics and wiring regulations.

4 Ongoing Support

Before giving any provider the go-ahead, you should understand the warranty policy and ongoing aftercare options. No matter how advanced the tech you choose is, with new tech becoming available, alarm systems have an ongoing maintenance, care, and upgrading process.

Regular maintenance is the only way to guarantee the safety of your premises. By having your system regularly maintained, you'll be able to respond to common faults.

The right provider will always offer an aftercare and maintenance package to help you through this, putting your business first, listening to your concerns, and doing their best to resolve these promptly.



Why Choose Alpha Fire & Security Solutions?

For more than 15 years, we have been helping businesses throughout Bristol, the South West and South Wales protect their employees, customers and products.

Having your system installed and managed by us will give you peace of mind that all compliance guidelines are closely followed. We have established, highly experienced installers, who receive in-depth training and can rely on a comprehensive support infrastructure.

Our combination of a strong local presence and unrivalled expertise will provide you with:

- One supplier for planning, installation, commissioning and service.
- Ideal, cost-effective solutions for every project
- Work carried out flexibly, efficiently and quickly.